

Escalation Matrix

The following is 'Grievance Redressal / Escalation Matrix' for Investment Advisers (IA) and Research Analysts (RA) :

Below are the key contacts you may approach based on the nature or escalation level of your concern:

Designation	Contact Person Name	Office Address Office No. 701, 7th Floor, Plot 211, Dalamal Tower, Free Press Journal Marg, Nariman Point, Mumbai-400021, Maharashtra	Contact No.	Email-ID	Working hours
Customer Care	Priyank Jhavar-Manager	Mumbai	8591866511 / 8928286940	support@theequitydesk.com	Mon-Fri 9am to 5pm IST
Compliance Officer	Rashmi Choudhary	Mumbai	022-49707226	compliance@theequitydesk.com	Mon-Fri 9am to 5pm IST
CEO	Basant Maheshwari	Mumbai	022-49707226	info@theequitydesk.com	Mon-Fri 9am to 5pm IST
Principal Officer	Basant Maheshwari	Mumbai	022-49707226	info@theequitydesk.com	Mon-Fri 9am to 5pm IST